COFCO INTL

FARMER APP USER GUIDE

COFCO UK INTERNATIONAL LTD - 15 The Havens, Ransomes Europark, Ipswich, Suffolk IP3 9SJ

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1. INTRODUCTION

Welcome to the COFCO UK Farmer App. This guide is here to help you get started and comfortably use the app to manage your COFCO account and access important information. The screenshots used in this guide are redacted and the theme may be different to your device based on light or dark mode. If you would like to submit feedback and ideas about the app, please use our dedicated feedback form.

2. GETTING STARTED

WHO CAN USE THE APP?

The app is only available for existing COFCO customers. To register, you must use the email address that is already associated with your COFCO account. If your email isn't recognised, please contact your COFCO representative.

DEVICE REQUIREMENTS

The app works on both iOS and Android smartphones. Make sure you have the latest version of your device's operating system for the best experience.

WHERE CAN I DOWNLOAD THE APP?

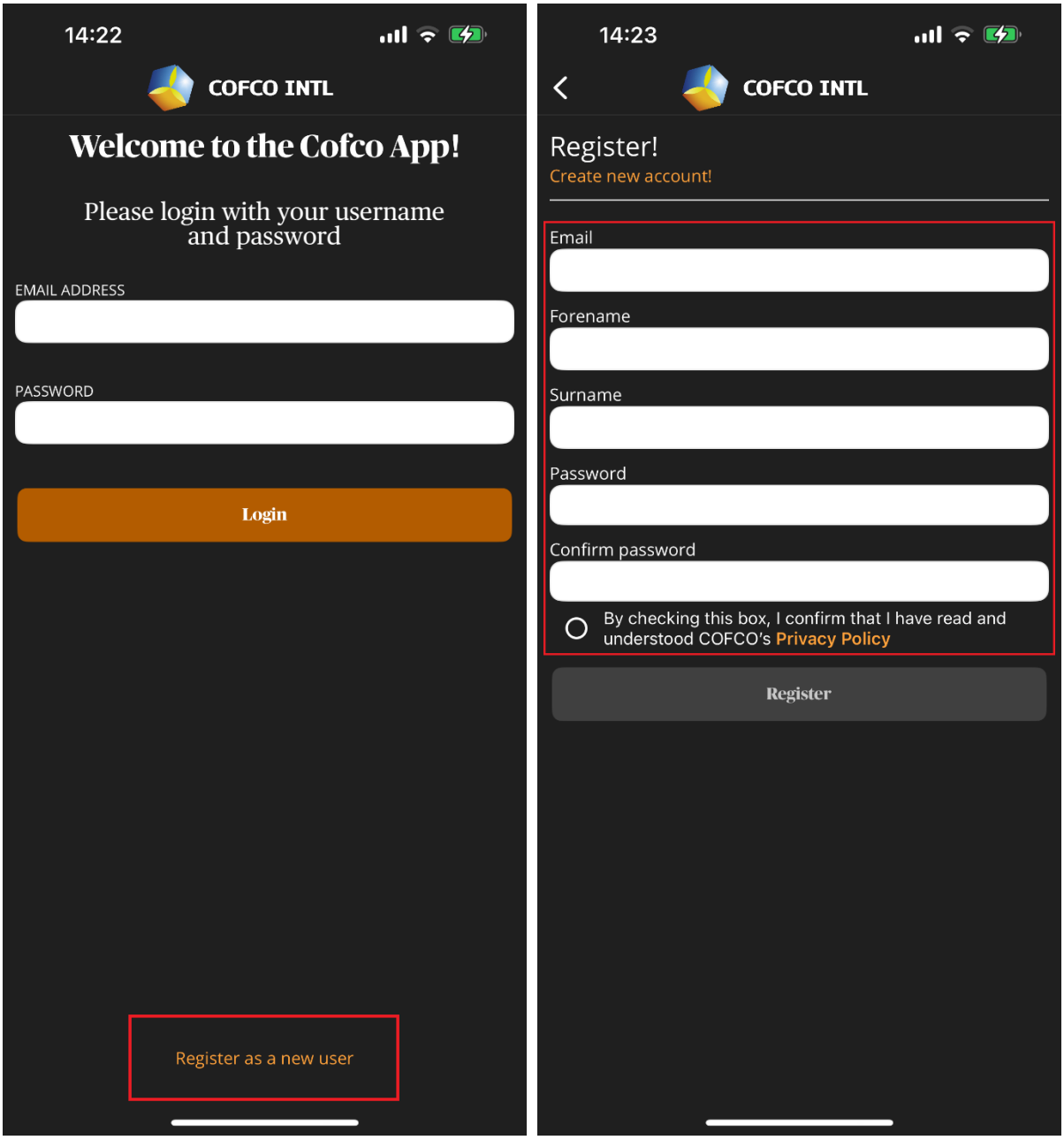
On iOS devices such as iPhones or iPads, you can download the app on the App Store. On Android devices, you can download the app on the Google Play Store.

3. REGISTERING FOR A NEW ACCOUNT

Screenshots of this process are available on the next page.

1. Open the app and tap on **"Register as a new user"**.
2. Fill in the registration form:
    - Your email address (must match your COFCO account)
    - Forename and surname
    - A secure password (minimum 8 characters, with uppercase, lowercase, numbers and a symbol)
    - Confirm your password
3. Tick the box confirming you've read and understood COFCO's Privacy Policy (GDPR requirement).
4. Tap **Register**.

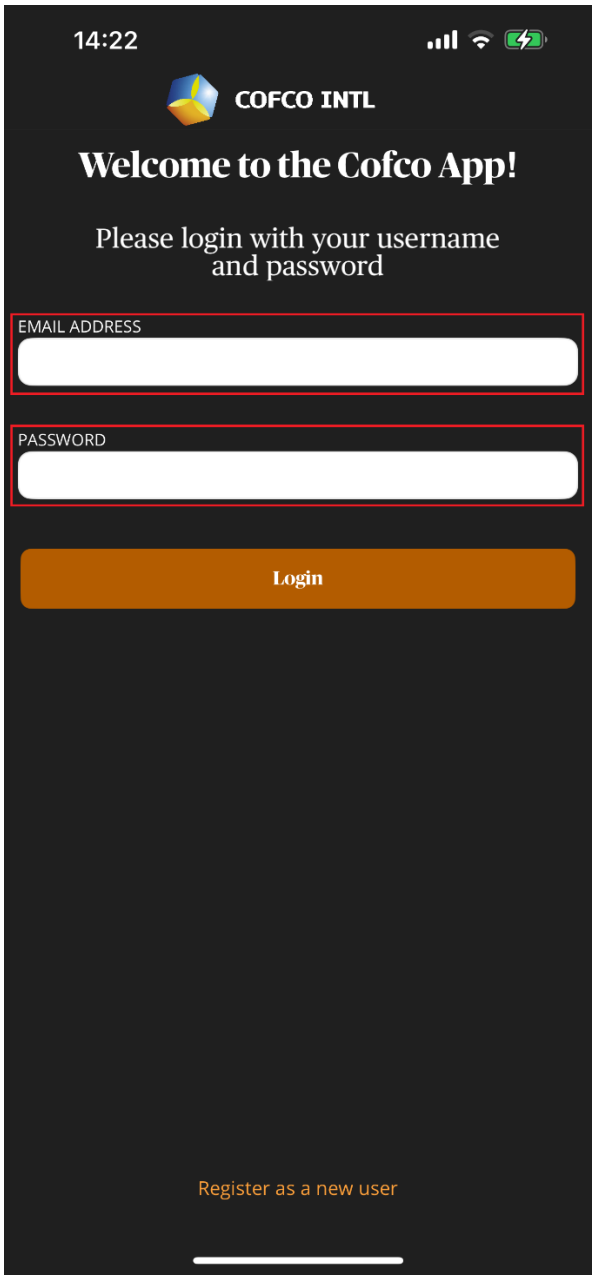
If your email is already on our system, you will be able to complete the registration and log in. If you think you have entered the correct email address and it is still not letting you register, you can contact your usual COFCO representative for further assistance.

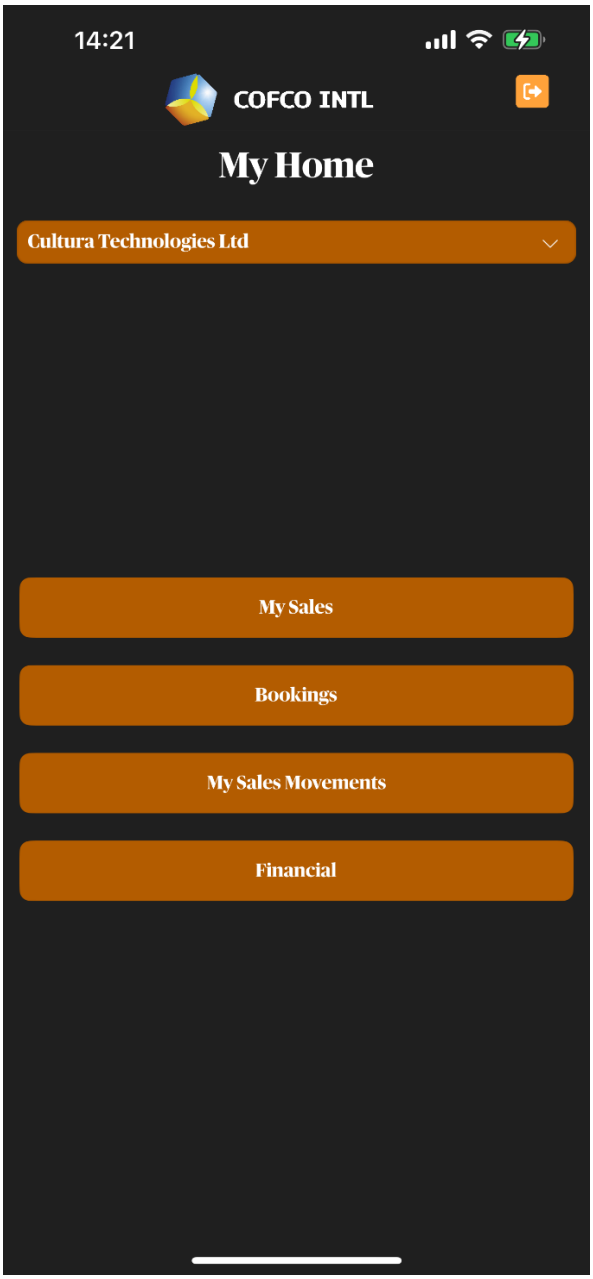

14:22
COFCO INTL
Welcome to the Cofco App!
Please login with your username and password
EMAIL ADDRESS
PASSWORD
Login
Register as a new user
14:23
COFCO INTL
Register!
Create new account!
Email
Forename
Surname
Password
Confirm password
By checking this box, I confirm that I have read and understood COFCO's Privacy Policy
Register

4. LOGGING IN

1. Enter your registered email address.
2. Enter your password.
3. Tap **Login**.

If your details are correct, you'll be taken to your **My Home** dashboard.

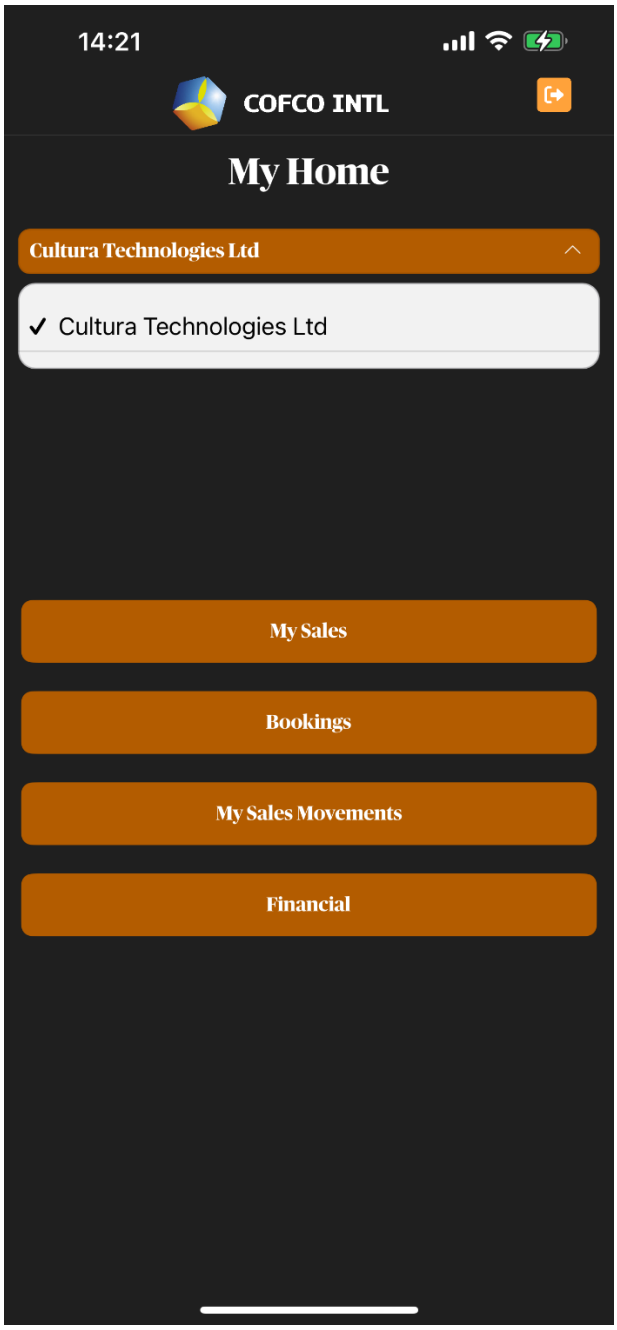




5. NAVIGATING THE DASHBOARD

Once logged in, you will see your dashboard titled **"My Home"**. From here, you can:

- View and select your **linked farm accounts** (if you manage multiple accounts)
- Access key features:
    - **My Sales**
    - **Bookings**
    - **My Sales Movements**
    - **Financial**

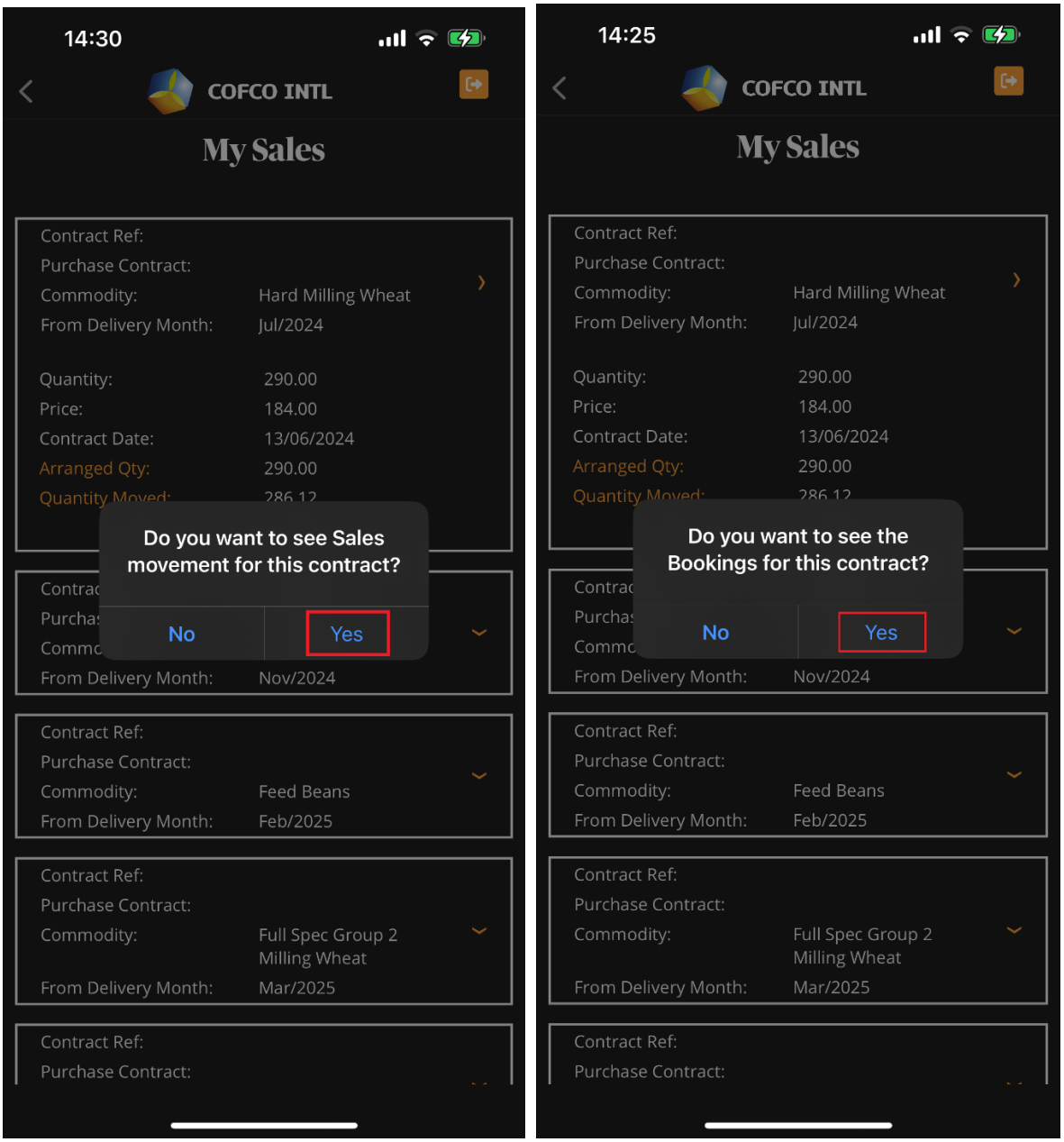


6. VIEWING YOUR SALES INFORMATION

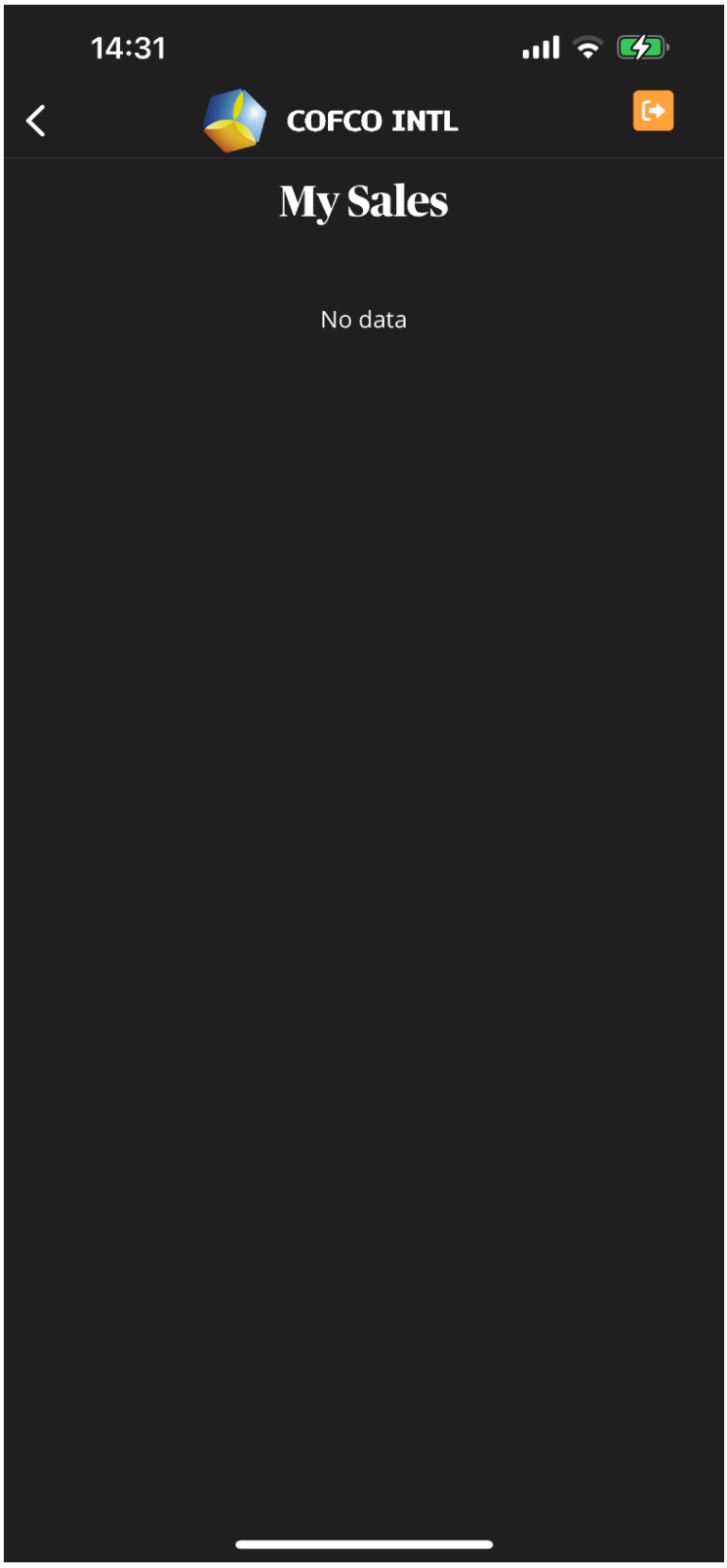
Tap on **My Sales** to view any current or historical sales information.

Expand the view of any item to display further details, where you can navigate to linked records for **Arranged Qty** and **Quantity Moved**.

Tap on Arranged Quantity and choose Yes to see the associated record in your Bookings screen, or tap on Quantity Moved and choose Yes to see the associated record in your My Sales Movements screen.



If there is no data available for the selected account, you will see a "No data" message.



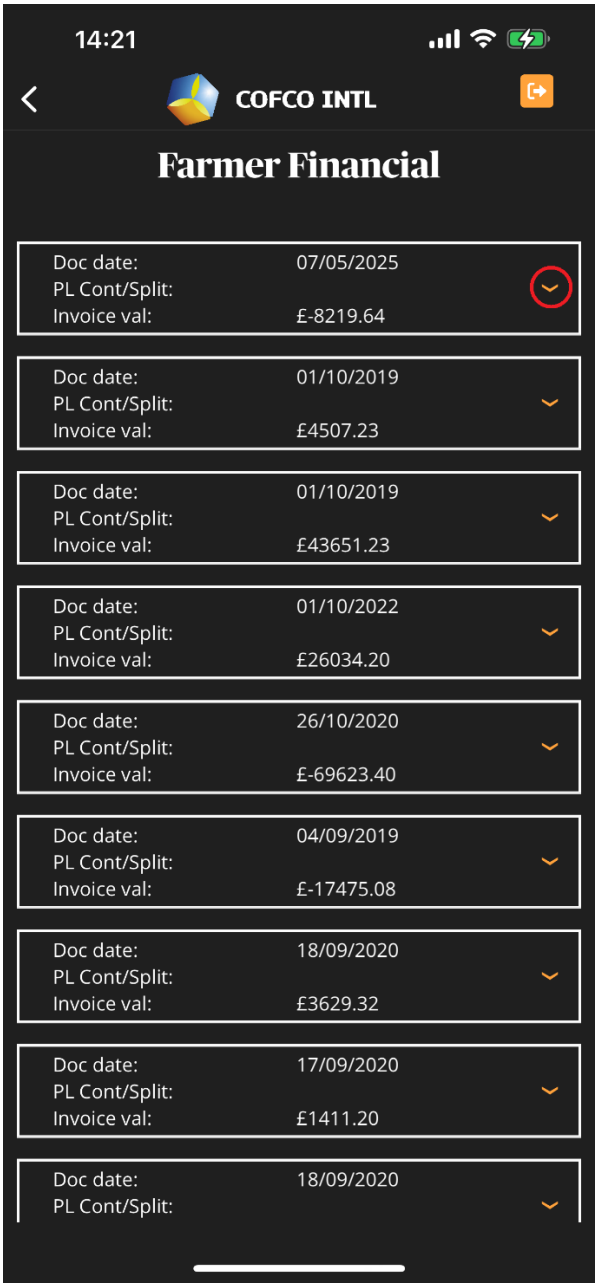
7. FINANCIALS & PAYMENTS

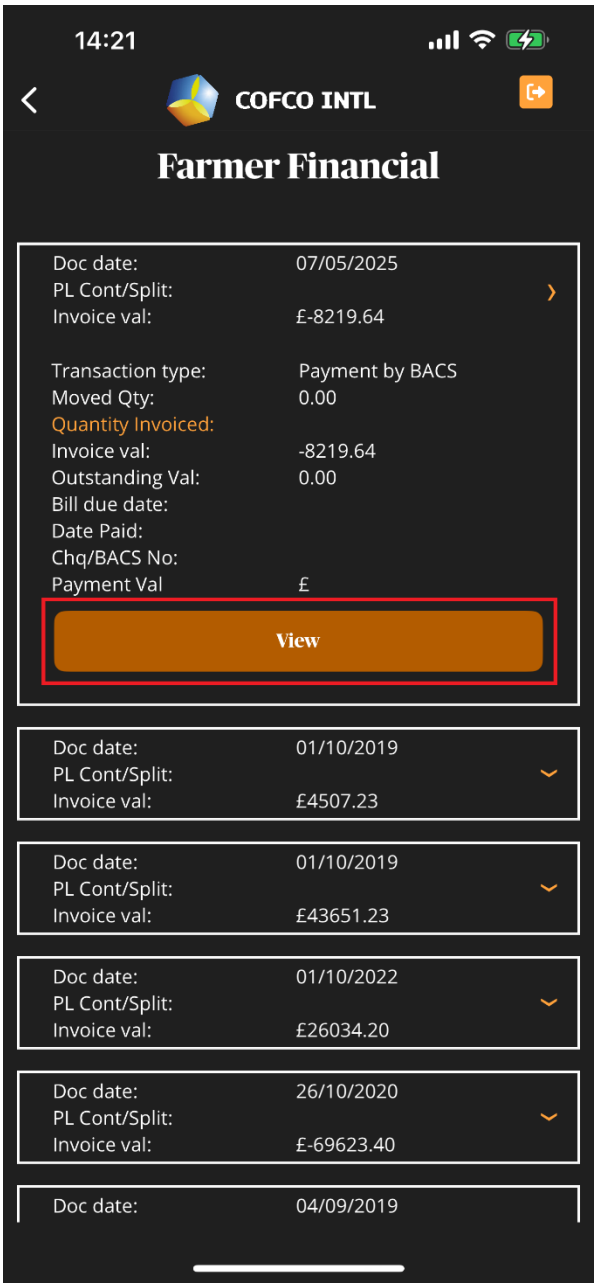
Tap on **Financial** to see your payment history, invoices, and remittance advice.

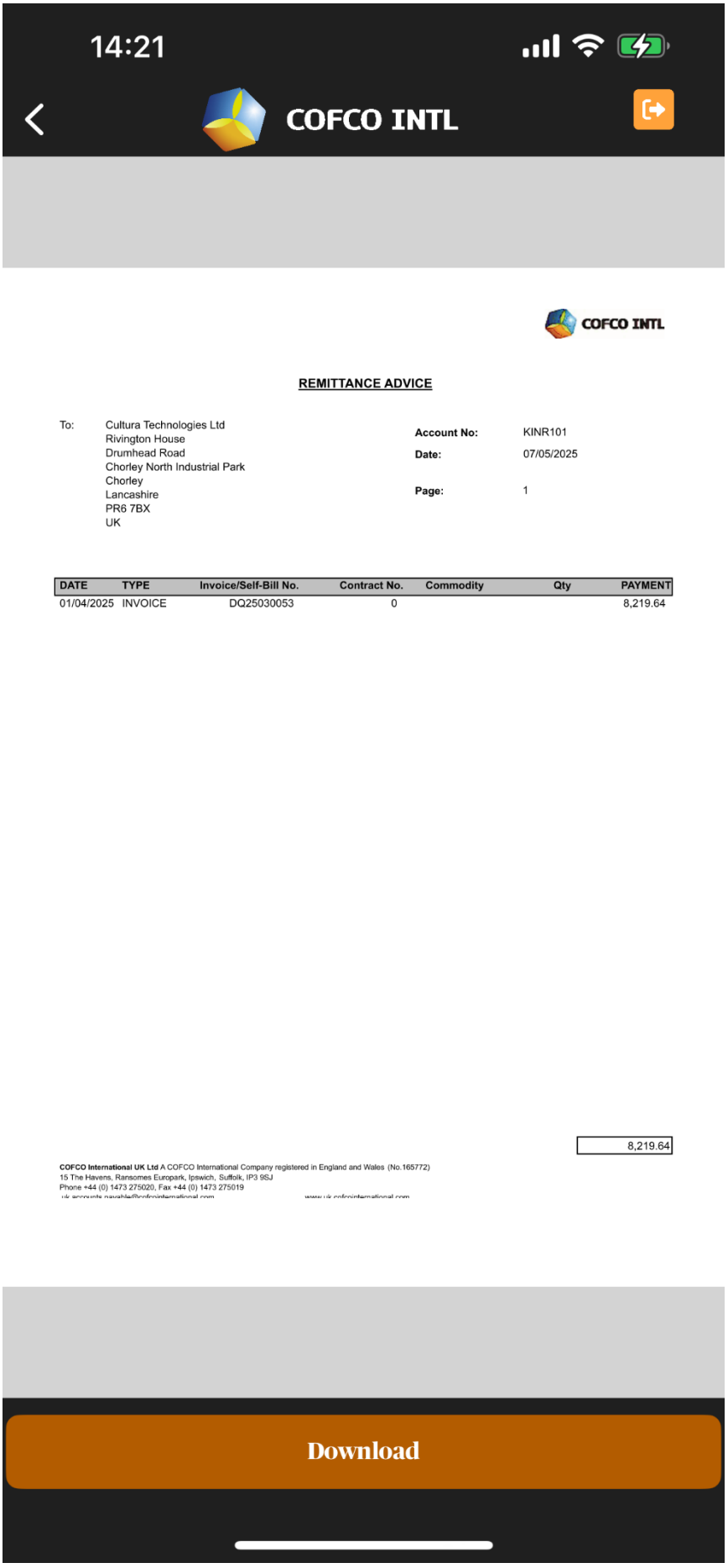
Each entry shows:

- Document Date
- Invoice Value
- Payment Method (e.g., BACS)
- Quantity invoiced (if applicable)
- Outstanding Balance (if any)

Tapping **View** allows you to see the remittance advice and download it as a PDF.

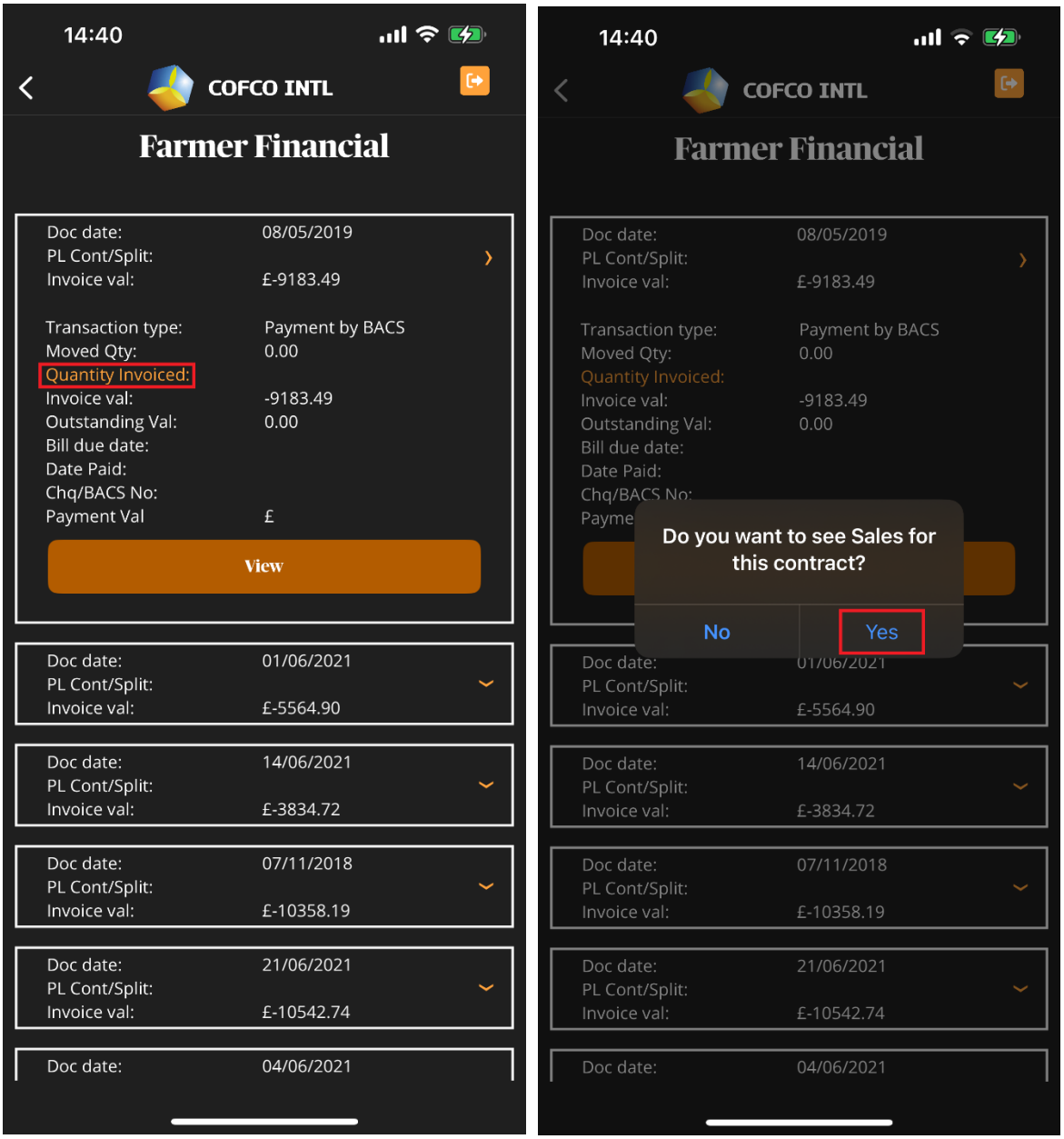

14:21
COFCO INTL
Farmer Financial
Doc date: 07/05/2025
PL Cont/Split:
Invoice val: £-8219.64
Doc date: 01/10/2019
PL Cont/Split:
Invoice val: £4507.23
Doc date: 01/10/2019
PL Cont/Split:
Invoice val: £43651.23
Doc date: 01/10/2022
PL Cont/Split:
Invoice val: £26034.20
Doc date: 26/10/2020
PL Cont/Split:
Invoice val: £-69623.40
Doc date: 04/09/2019
PL Cont/Split:
Invoice val: £-17475.08
Doc date: 18/09/2020
PL Cont/Split:
Invoice val: £3629.32
Doc date: 17/09/2020
PL Cont/Split:
Invoice val: £1411.20
Doc date: 18/09/2020
PL Cont/Split:


14:21
COFCO INTL
Farmer Financial
Doc date: 07/05/2025
PL Cont/Split:
Invoice val: £-8219.64
Transaction type: Payment by BACS
Moved Qty: 0.00
Quantity Invoiced:
Invoice val: -8219.64
Outstanding Val: 0.00
Bill due date:
Date Paid:
Chq/BACS No:
Payment Val £
View
Doc date: 01/10/2019
PL Cont/Split:
Invoice val: £4507.23
Doc date: 01/10/2019
PL Cont/Split:
Invoice val: £43651.23
Doc date: 01/10/2022
PL Cont/Split:
Invoice val: £26034.20
Doc date: 26/10/2020
PL Cont/Split:
Invoice val: £-69623.40
Doc date: 04/09/2019


14:21
COFCO INTL
COFCO INTL
REMITTANCE ADVICE
To: Cultura Technologies Ltd
Rivington House
Drumhead Road
Chorley North Industrial Park
Chorley
Lancashire
PR6 7BX
UK
Account No: KINR101
Date: 07/05/2025
Page: 1
DATE TYPE Invoice/Self-Bill No. Contract No. Commodity Qty PAYMENT
01/04/2025 INVOICE DQ25030053 0 8,219.64
8,219.64
COFCO International UK Ltd A COFCO International Company registered in England and Wales (No.165772)
15 The Havens, Ransomes Europark, Ipswich, Suffolk, IP3 9SJ
Phone +44 (0) 1473 275020, Fax +44 (0) 1473 275019
Download

Additionally, if you tap on **Quantity Invoiced**, you will also be prompted with:

“Do you want to see Sales for this contract?” — Tap **Yes** to view linked sales in the My Sales screen.



8. VIEWING YOUR BOOKINGS

1. From the **My Home** screen, tap the **Bookings** button (second button from the top).
2. You'll see a list of bookings, including:
    - **Commodity Type** (e.g. *Full Spec Group 2 Milling Wheat*)
    - **Shipment Name** (e.g. *MAIN_SHIP*)
    - **Booking Date** (e.g. *22/05/2025*)

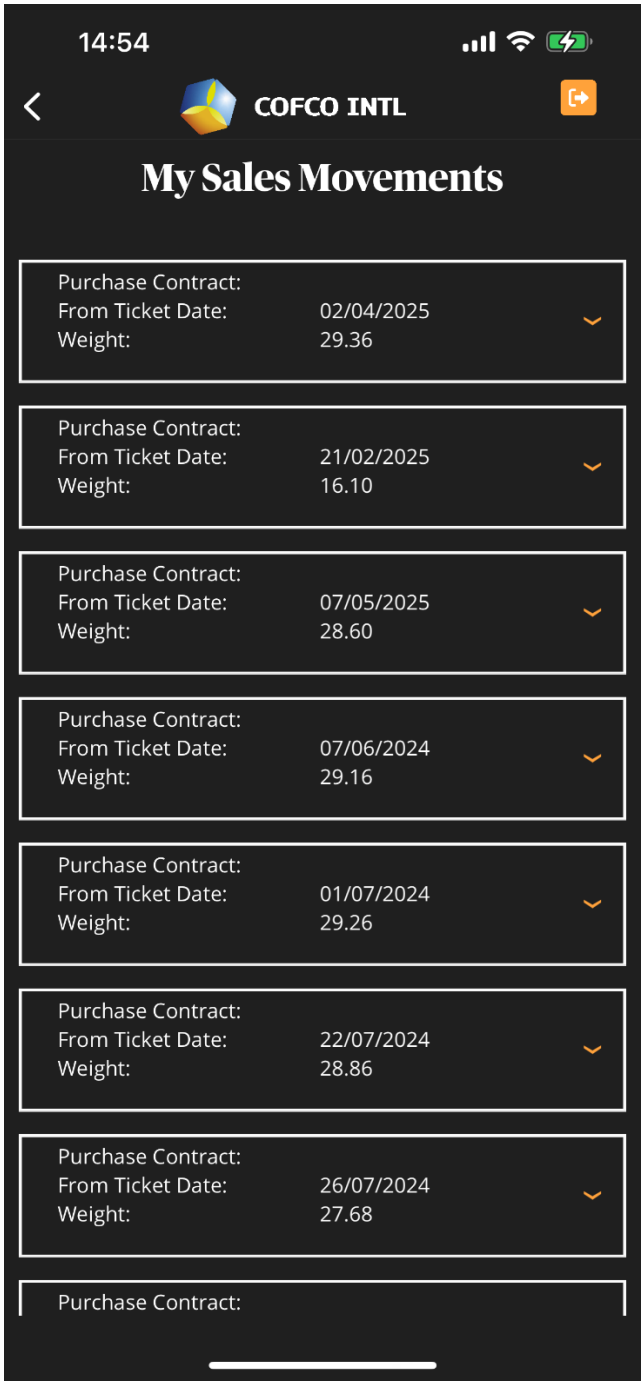
Tip: The most recent bookings are usually at the top.

9. VIEWING YOUR SALES MOVEMENTS

1. From the **My Home** screen, tap **My Sales Movements** (third button from the top).

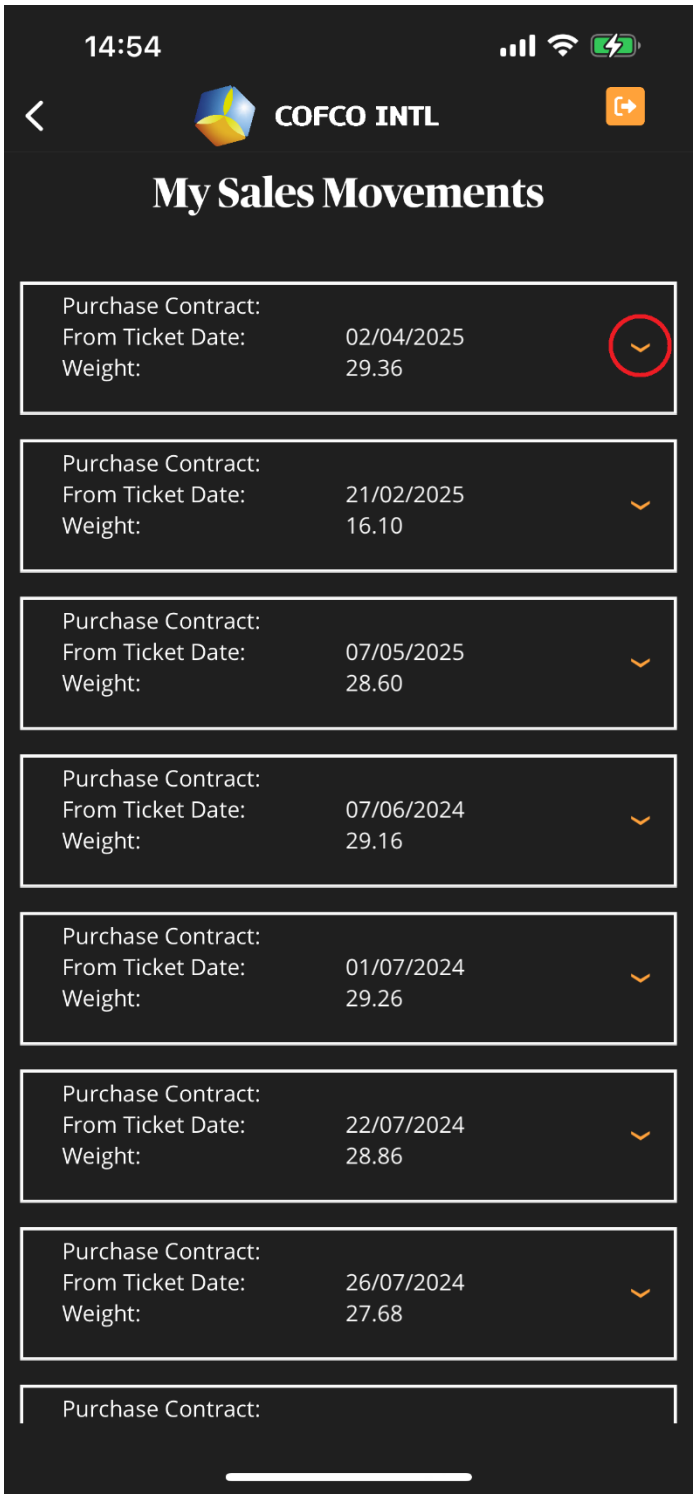
2. You'll see each movement listed with:

   - **Purchase Contract**
   - **Ticket Date**
   - **Weight Delivered**



3. Tap the icon on the top right to expand the row and see more details:

- **Delivery Net QuantityTicket Number**
- **Vehicle Number**
- **Self-Bill Date**
- **Self-Bill Number**
- **Allowance Value**



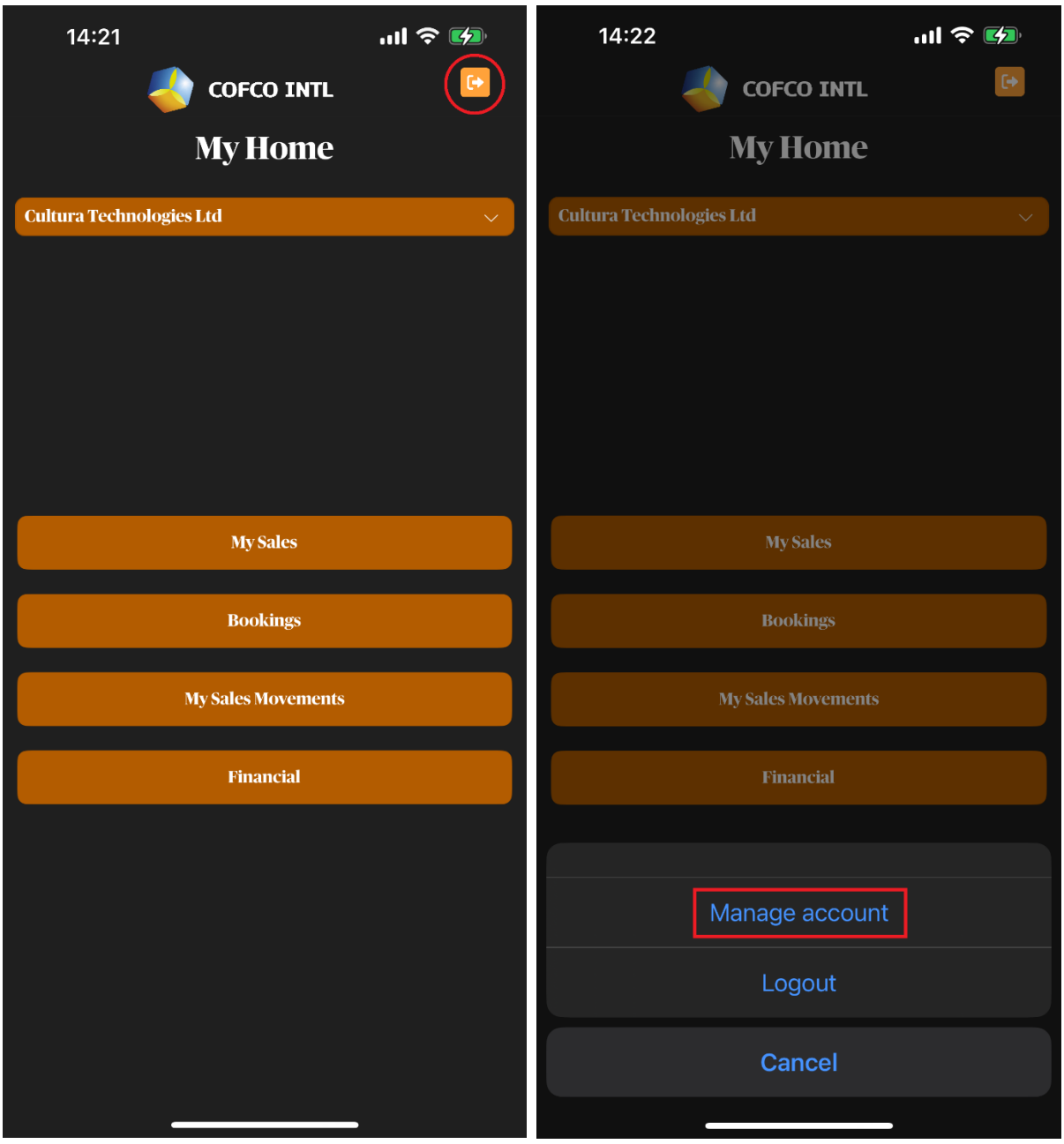
When you tap on **Self. Bill No**, a message will appear asking:

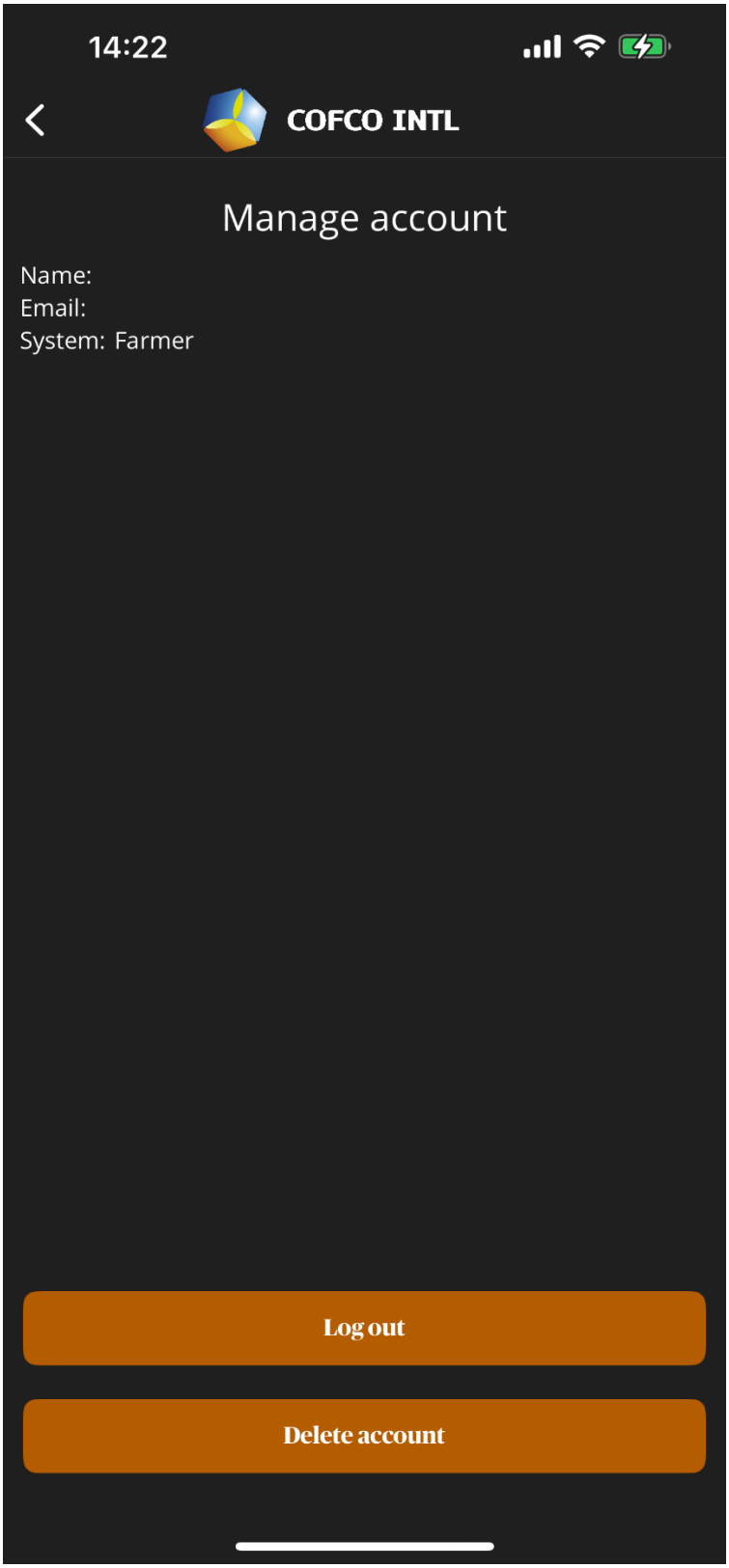
“Do you want to see Financial for this movement?” - Tap **Yes** to proceed and view the financial breakdown.

10. MANAGING YOUR ACCOUNT

Tap the **menu button** (top right) and choose **Manage account** to:

- View your name and email address
- See your account system (e.g., Farmer & Haulier)
- Log out of your account
- Delete your account (per GDPR 'Right to be Forgotten')





Note: Deletion removes your access to the app. However, you will be able to register for a new account with the same email address in future. For further help, contact your COFCO representative.

11. HELP & SUPPORT

If you have trouble accessing your account or using the app:

- Check that your email is registered with COFCO
- Ensure your device has an active internet connection
- Contact your COFCO representative

12. FEEDBACK

Thank you for using the COFCO UK Farmer App!

We are always striving to improve our services and as part of that effort, we created a feedback form to collect your ideas and concerns related to the Farmer App. Please click here to submit your feedback or visit the following link: https://uk.cofcointernational.com/portal-feedback