



**COFCO INTL**

## FARMER APP USER GUIDE

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## CONTENTS

1. Getting Started .....	2
Who can use the app? .....	2
Device requirements.....	2
Where can I download the app?.....	2
2. Registering for a New Account .....	2
3. Logging In.....	4
4. Navigating the Dashboard .....	5
5. Viewing Your Sales Information.....	6
6. Financials & Payments .....	9
7. Viewing Your Bookings .....	13
8. Viewing Your Sales Movements .....	14
9. Managing Your Account .....	17
10. Help & Support .....	19
11. Feedback.....	19

## 1. INTRODUCTION

Welcome to the COFCO UK Farmer App. This guide is here to help you get started and comfortably use the app to manage your COFCO account and access important information. The screenshots used in this guide are redacted and the theme may be different to your device based on light or dark mode. If you would like to submit feedback and ideas about the app, please use our dedicated [feedback form](#).

## 2. GETTING STARTED

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### WHO CAN USE THE APP?

The app is only available for existing COFCO customers. To register, you must use the email address that is already associated with your COFCO account. If your email isn't recognised, please contact your COFCO representative.

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### DEVICE REQUIREMENTS

The app works on both iOS and Android smartphones. Make sure you have the latest version of your device's operating system for the best experience.

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### WHERE CAN I DOWNLOAD THE APP?

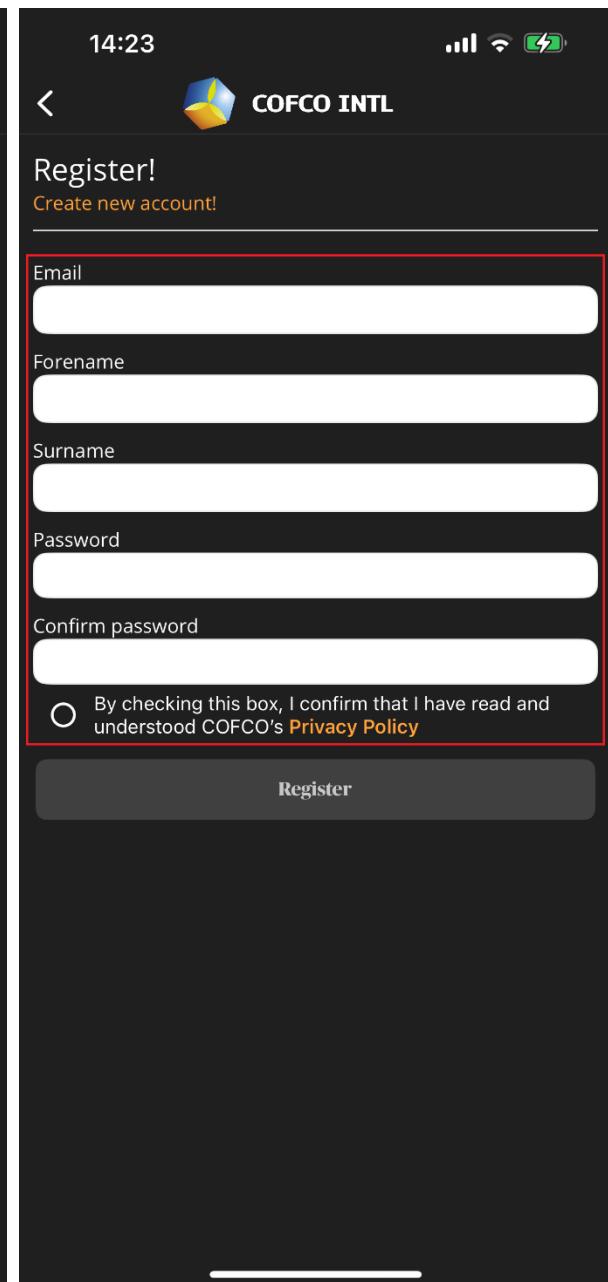
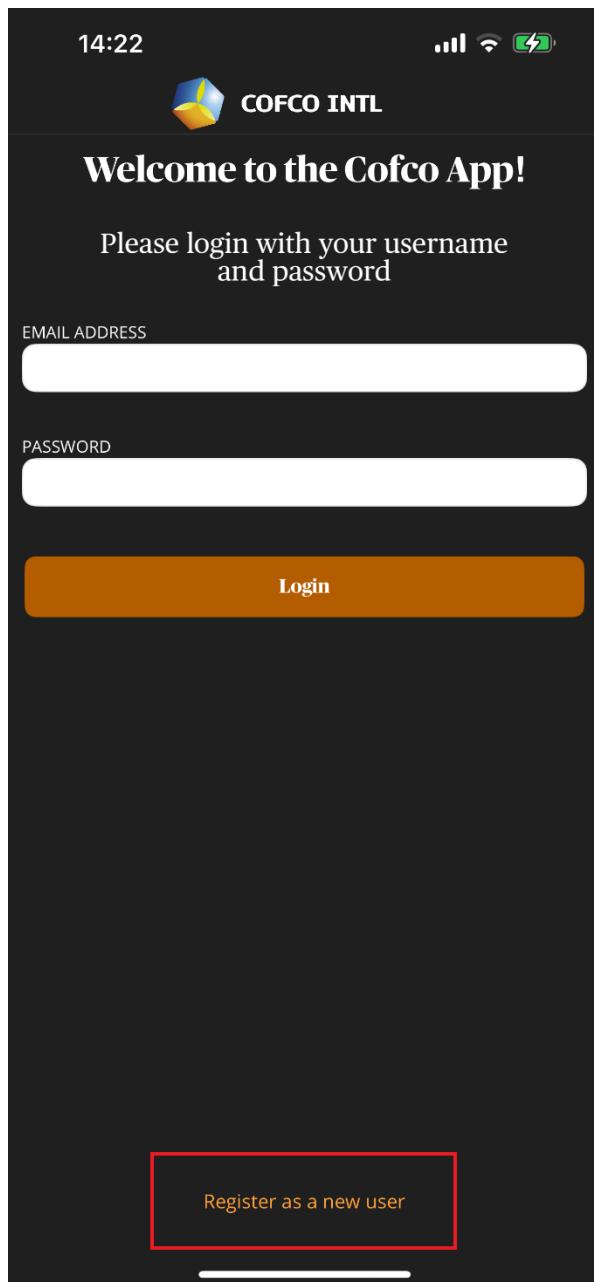
On iOS devices such as iPhones or iPads, you can download the app on the App Store. On Android devices, you can download the app on the Google Play Store.

## 3. REGISTERING FOR A NEW ACCOUNT

*Screenshots of this process are available on the next page.*

1. Open the app and tap on "**Register as a new user**".
2. Fill in the registration form:
  - Your email address (must match your COFCO account)
  - Forename and surname
  - A secure password (minimum 8 characters, with uppercase, lowercase, numbers and a symbol)
  - Confirm your password
3. Tick the box confirming you've read and understood COFCO's Privacy Policy (GDPR requirement).
4. Tap **Register**.

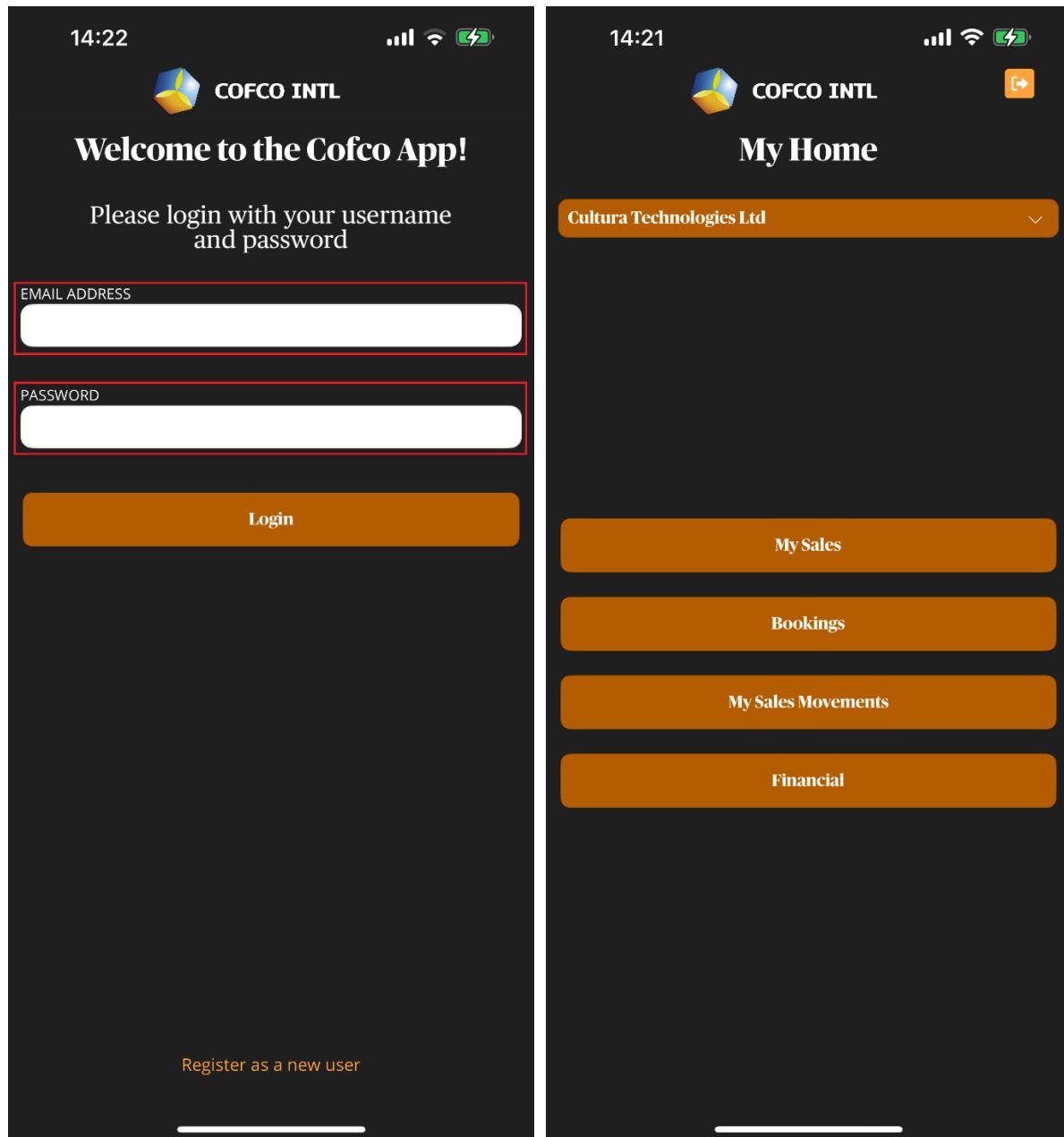
If your email is already on our system, you will be able to complete the registration and log in. If you think you have entered the correct email address and it is still not letting you register, you can contact your usual COFCO representative for further assistance.



## 4. LOGGING IN

1. Enter your registered email address.
2. Enter your password.
3. Tap **Login**.

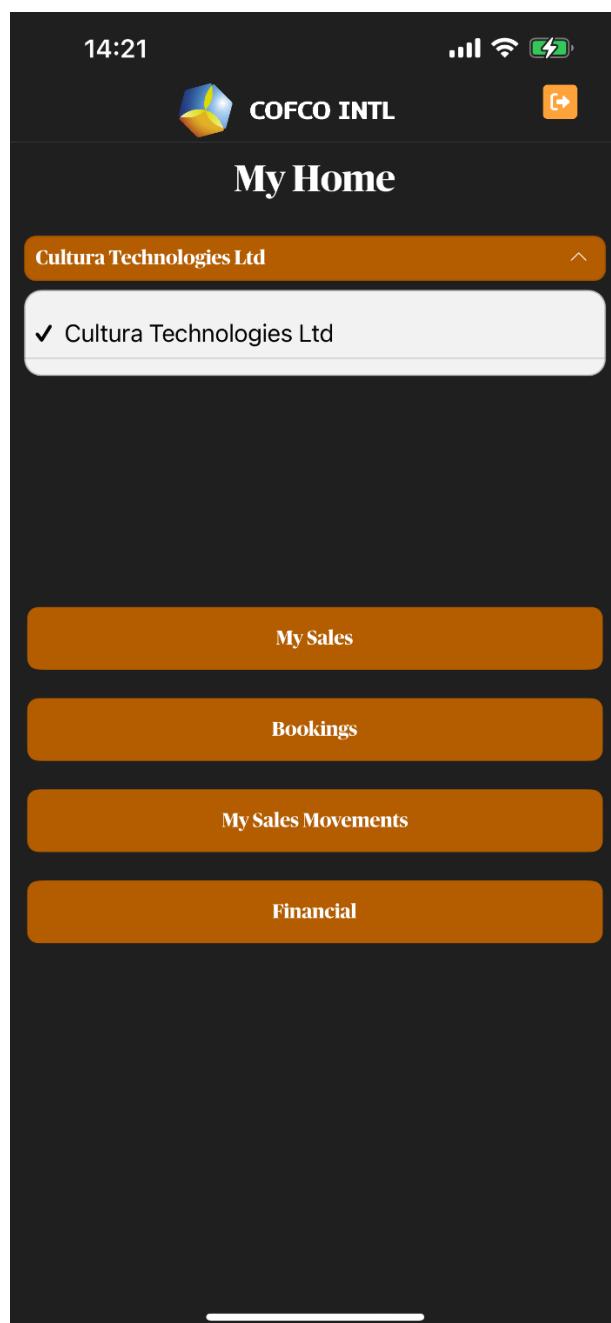
If your details are correct, you'll be taken to your **My Home** dashboard.



## 5. NAVIGATING THE DASHBOARD

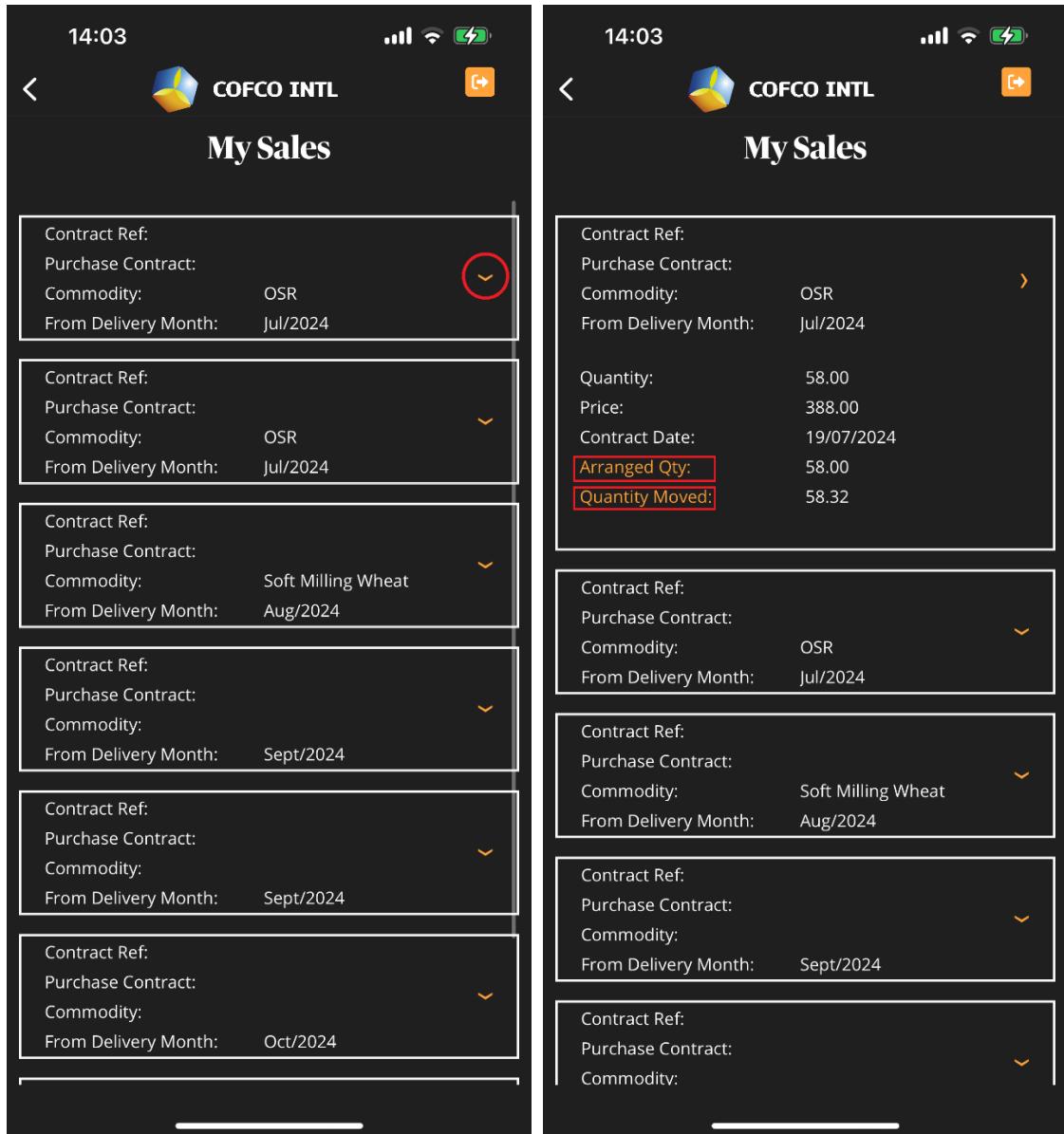
Once logged in, you will see your dashboard titled "**My Home**". From here, you can:

- View and select your **linked farm accounts** (if you manage multiple accounts)
- Access key features:
  - **My Sales**
  - **Bookings**
  - **My Sales Movements**
  - **Financial**



## 6. VIEWING YOUR SALES INFORMATION

Tap on **My Sales** to view any current or historical sales information.



**Left Screenshot (My Sales screen):**

Contract Ref:	Purchase Contract:	Commodity:	From Delivery Month:
		OSR	Jul/2024
		OSR	Jul/2024
		Soft Milling Wheat	Aug/2024
			Sept/2024
			Sept/2024
			Oct/2024

**Right Screenshot (Expanded view of the first contract):**

Contract Ref:	Purchase Contract:	Commodity:	From Delivery Month:	Quantity:	Price:	Contract Date:	Arranged Qty:	Quantity Moved:
		OSR	Jul/2024	58.00	388.00	19/07/2024	58.00	58.32

Expand the view of any item to display further details, where you can navigate to linked records for **Arranged Qty** and **Quantity Moved**.

Tap on Arranged Quantity and choose Yes to see the associated record in your Bookings screen, or tap on Quantity Moved and choose Yes to see the associated record in your My Sales Movements screen.

**14:30**

COFCO INTL

## My Sales

Contract Ref: Purchase Contract: Commodity: Hard Milling Wheat From Delivery Month: Jul/2024

Quantity: 290.00 Price: 184.00 Contract Date: 13/06/2024

Arranged Qty: 290.00 Quantity Moved: 286.12

Do you want to see Sales movement for this contract?

Contract Ref:	No	Yes
Purchase Contract:		
Commodity:		
From Delivery Month:	Nov/2024	

Contract Ref: Purchase Contract: Commodity: Feed Beans From Delivery Month: Feb/2025

Contract Ref: Purchase Contract: Commodity: Full Spec Group 2 Milling Wheat From Delivery Month: Mar/2025

Contract Ref: Purchase Contract:

**14:25**

COFCO INTL

## My Sales

Contract Ref: Purchase Contract: Commodity: Hard Milling Wheat From Delivery Month: Jul/2024

Quantity: 290.00 Price: 184.00 Contract Date: 13/06/2024

Arranged Qty: 290.00 Quantity Moved: 286.12

Do you want to see the Bookings for this contract?

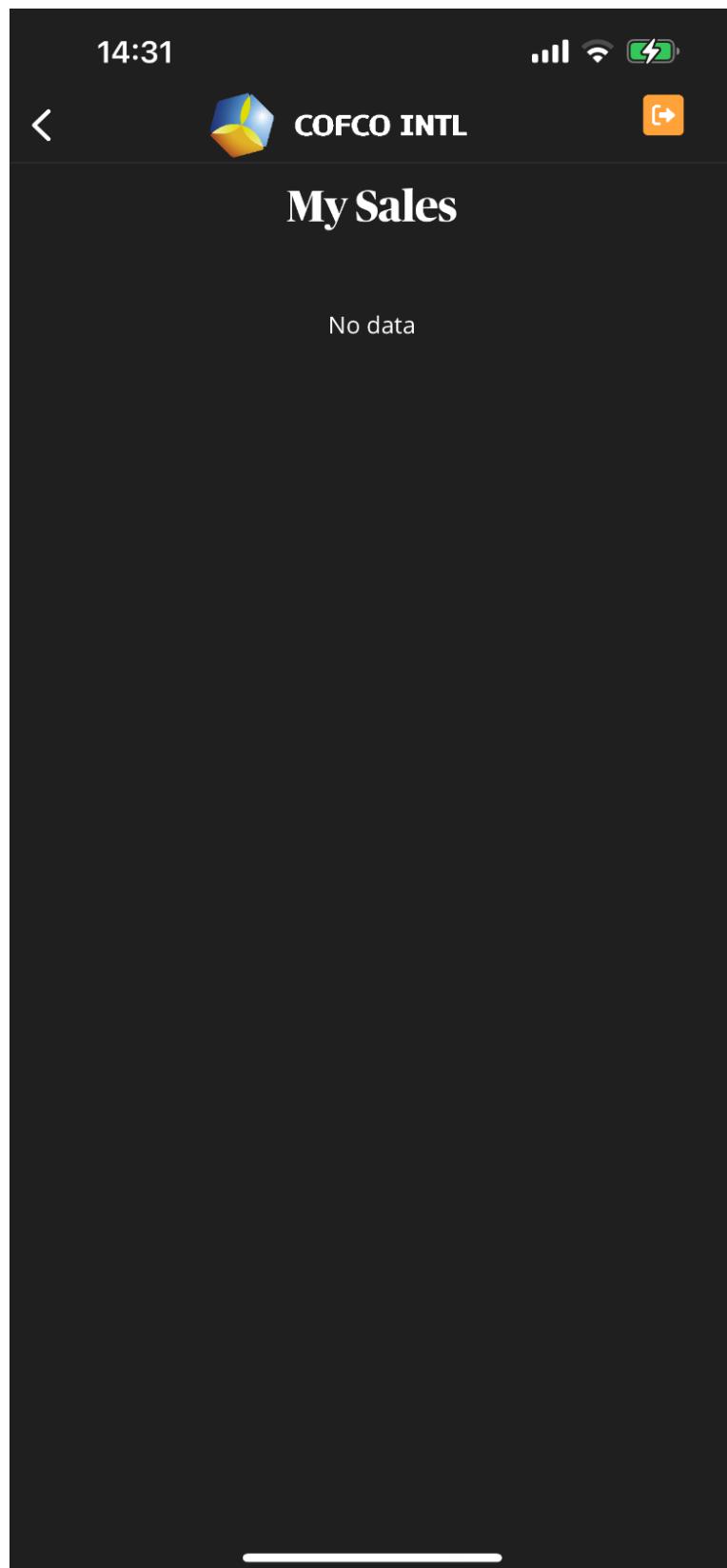
Contract Ref:	No	Yes
Purchase Contract:		
Commodity:		
From Delivery Month:	Nov/2024	

Contract Ref: Purchase Contract: Commodity: Feed Beans From Delivery Month: Feb/2025

Contract Ref: Purchase Contract: Commodity: Full Spec Group 2 Milling Wheat From Delivery Month: Mar/2025

Contract Ref: Purchase Contract:

If there is no data available for the selected account, you will see a "No data" message.



## 7. FINANCIALS & PAYMENTS

Tap on **Financial** to see your payment history, invoices, and remittance advice.

Each entry shows:

- Document Date
- Invoice Value
- Payment Method (e.g., BACS)
- Quantity invoiced (if applicable)
- Outstanding Balance (if any)

Tapping **View** allows you to see the remittance advice and download it as a PDF.

14:21

COFCO INTL

## Farmer Financial

Doc date:	07/05/2025	▼
PL Cont/Split:		
Invoice val:	£-8219.64	
Doc date:	01/10/2019	▼
PL Cont/Split:		
Invoice val:	£4507.23	
Doc date:	01/10/2019	▼
PL Cont/Split:		
Invoice val:	£43651.23	
Doc date:	01/10/2022	▼
PL Cont/Split:		
Invoice val:	£26034.20	
Doc date:	26/10/2020	▼
PL Cont/Split:		
Invoice val:	£-69623.40	
Doc date:	04/09/2019	▼
PL Cont/Split:		
Invoice val:	£-17475.08	
Doc date:	18/09/2020	▼
PL Cont/Split:		
Invoice val:	£3629.32	
Doc date:	17/09/2020	▼
PL Cont/Split:		
Invoice val:	£1411.20	
Doc date:	18/09/2020	▼
PL Cont/Split:		

14:21

COFCO INTL

## Farmer Financial

Doc date:	07/05/2025	▶
PL Cont/Split:		
Invoice val:	£-8219.64	
Transaction type:	Payment by BACS	
Moved Qty:	0.00	
Quantity Invoiced:		
Invoice val:	-8219.64	
Outstanding Val:	0.00	
Bill due date:		
Date Paid:		
Chq/BACS No:		
Payment Val	£	
<b>View</b>		
Doc date:	01/10/2019	▼
PL Cont/Split:		
Invoice val:	£4507.23	
Doc date:	01/10/2019	▼
PL Cont/Split:		
Invoice val:	£43651.23	
Doc date:	01/10/2022	▼
PL Cont/Split:		
Invoice val:	£26034.20	
Doc date:	26/10/2020	▼
PL Cont/Split:		
Invoice val:	£-69623.40	
Doc date:	04/09/2019	



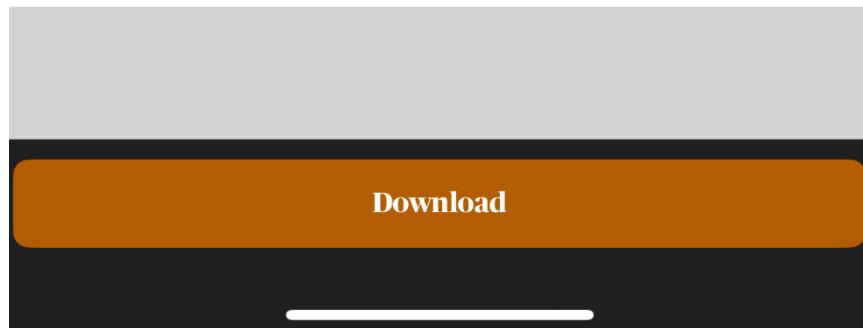
REMITTANCE ADVICE

To:	Cultura Technologies Ltd Rivington House Drumhead Road Chorley North Industrial Park Chorley Lancashire PR6 7BX UK	Account No:	KINR101
		Date:	07/05/2025
		Page:	1

DATE	TYPE	Invoice/Self-Bill No.	Contract No.	Commodity	Qty	PAYMENT
01/04/2025	INVOICE	DQ25030053	0			8,219.64

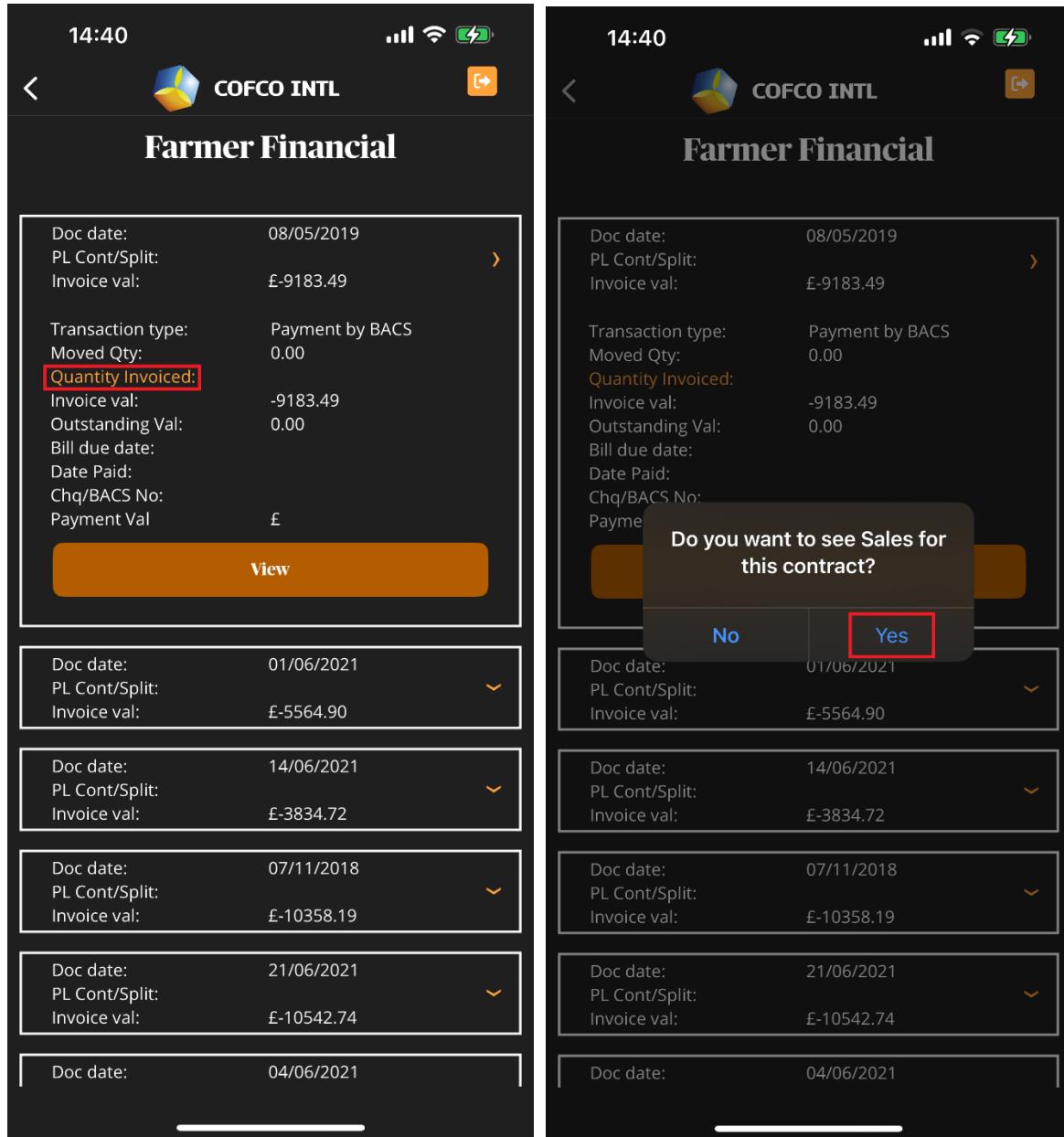
COFCO International UK Ltd A COFCO International Company registered in England and Wales (No.165772)  
15 The Havens, Ransomes Europark, Ipswich, Suffolk, IP3 9SJ  
Phone +44 (0) 1473 275020, Fax +44 (0) 1473 275019  
e-mail: [customerservice@cofcointernational.com](mailto:customerservice@cofcointernational.com) [www.cofcointernational.com](http://www.cofcointernational.com)

8,219.64



Additionally, if you tap on **Quantity Invoiced**, you will also be prompted with:

"Do you want to see Sales for this contract?" — Tap **Yes** to view linked sales in the My Sales screen.



**Farmer Financial**

Doc date:	08/05/2019
PL Cont/Split:	£-9183.49
Invoice val:	
Transaction type:	Payment by BACS
Moved Qty:	0.00
<b>Quantity Invoiced:</b>	
Invoice val:	-9183.49
Outstanding Val:	0.00
Bill due date:	
Date Paid:	
Chq/BACS No:	
Payment Val	£

**View**

Doc date:	01/06/2021
PL Cont/Split:	£-5564.90
Invoice val:	

Doc date:	14/06/2021
PL Cont/Split:	£-3834.72
Invoice val:	

Doc date:	07/11/2018
PL Cont/Split:	£-10358.19
Invoice val:	

Doc date:	21/06/2021
PL Cont/Split:	£-10542.74
Invoice val:	

Doc date:	04/06/2021
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**Farmer Financial**

Doc date:	08/05/2019
PL Cont/Split:	£-9183.49
Invoice val:	
Transaction type:	Payment by BACS
Moved Qty:	0.00
<b>Quantity Invoiced:</b>	
Invoice val:	-9183.49
Outstanding Val:	0.00
Bill due date:	
Date Paid:	
Chq/BACS No:	
Payment Val	£

**Do you want to see Sales for this contract?**

**No** **Yes**

Doc date:	01/06/2021
PL Cont/Split:	£-5564.90
Invoice val:	

Doc date:	14/06/2021
PL Cont/Split:	£-3834.72
Invoice val:	

Doc date:	07/11/2018
PL Cont/Split:	£-10358.19
Invoice val:	

Doc date:	21/06/2021
PL Cont/Split:	£-10542.74
Invoice val:	

Doc date:	04/06/2021
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## 8. VIEWING YOUR BOOKINGS

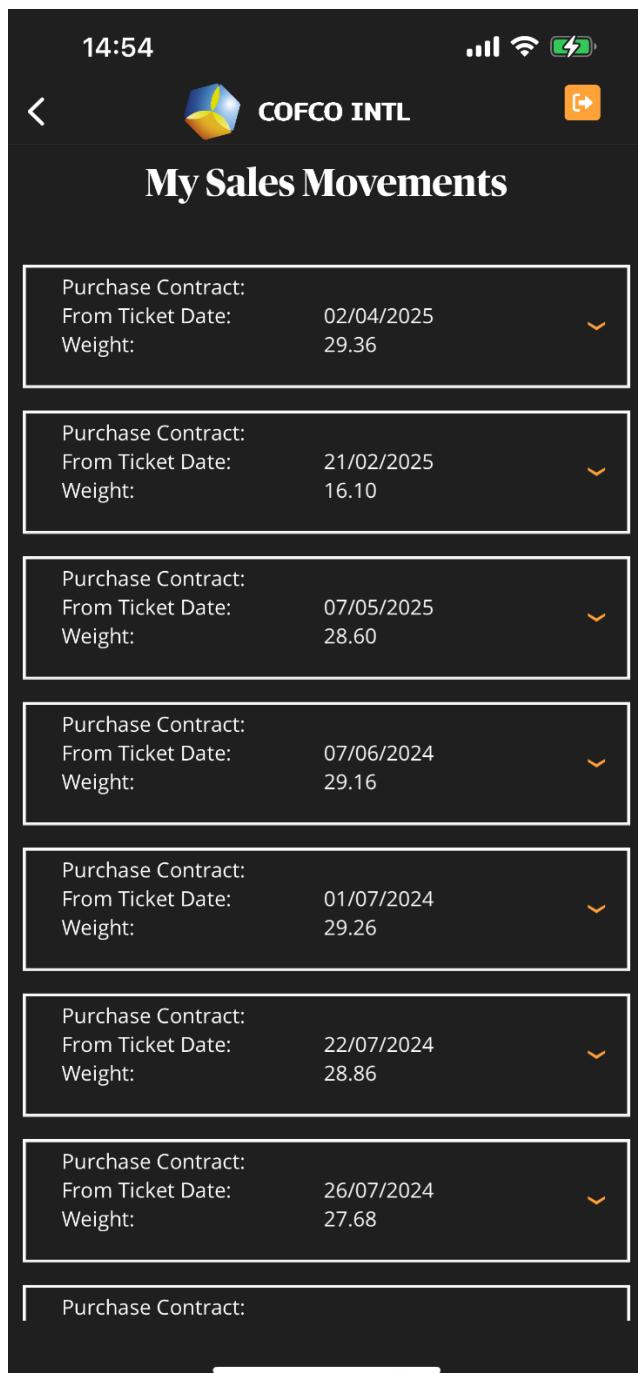
1. From the **My Home** screen, tap the **Bookings** button (second button from the top).
2. You'll see a list of bookings, including:
  - **Commodity Type** (e.g. *Full Spec Group 2 Milling Wheat*)
  - **Shipment Name** (e.g. *MAIN\_SHIP*)
  - **Booking Date** (e.g. *22/05/2025*)



**Tip:** The most recent bookings are usually at the top.

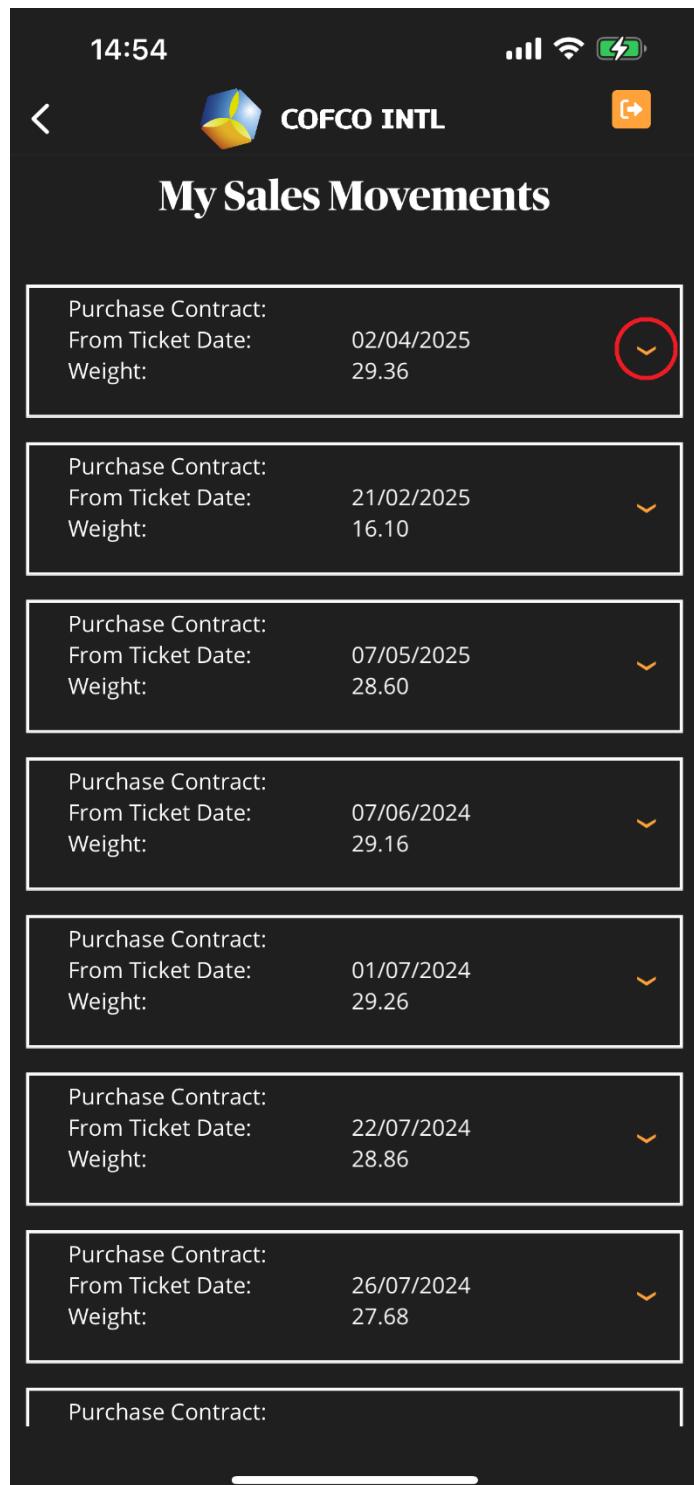
## 9. VIEWING YOUR SALES MOVEMENTS

1. From the **My Home** screen, tap **My Sales Movements** (third button from the top).
2. You'll see each movement listed with:
  - **Purchase Contract**
  - **Ticket Date**
  - **Weight Delivered**



3. Tap the icon on the top right to expand the row and see more details:

- **Delivery Net Quantity**
- **Ticket Number**
- **Vehicle Number**
- **Self-Bill Date**
- **Self-Bill Number**
- **Allowance Value**

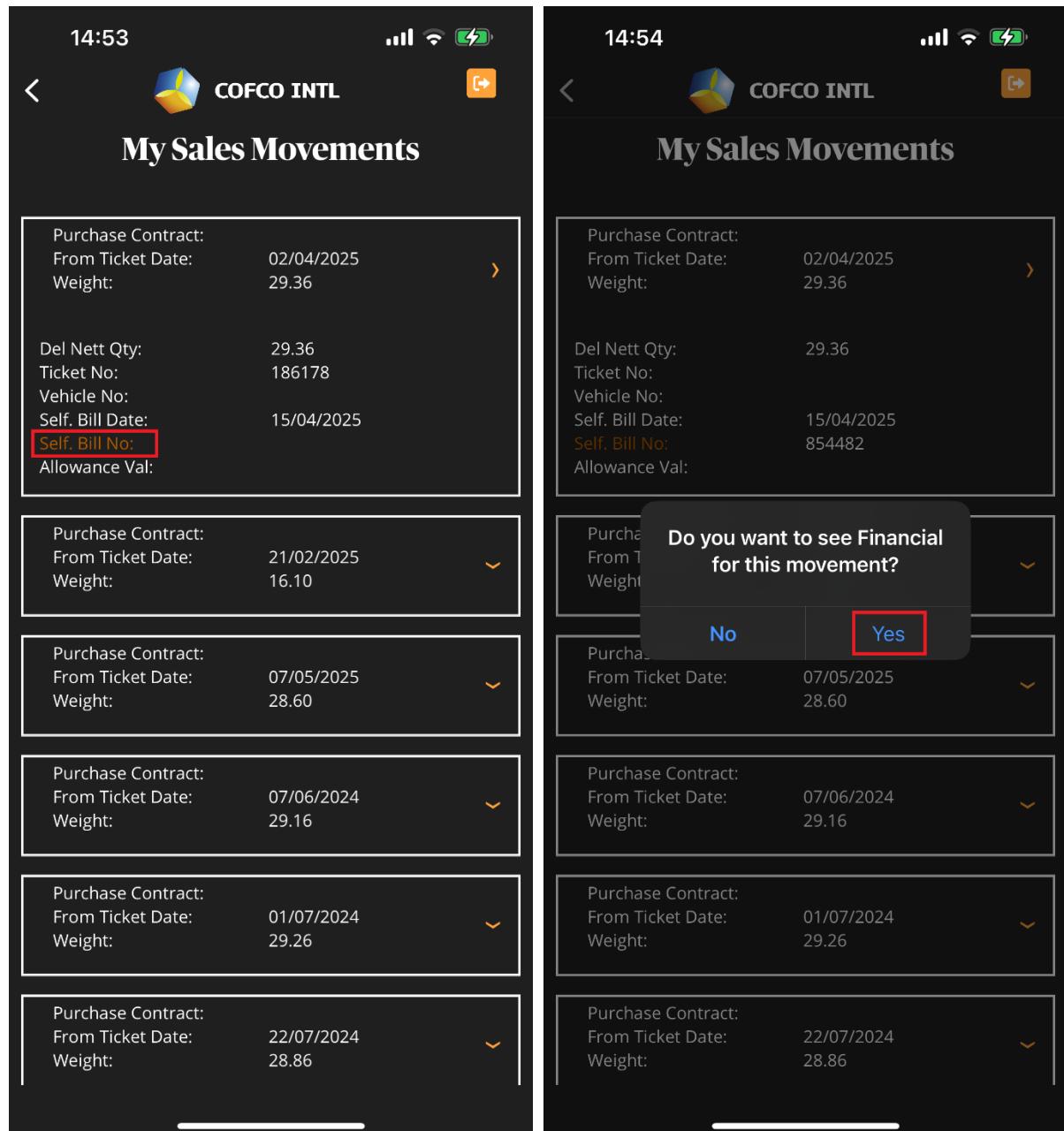


The screenshot shows a mobile application interface for COFCO INTL. The top bar displays the time (14:54), signal strength, and battery level. The header 'COFCO INTL' is centered above the main content. Below the header, the title 'My Sales Movements' is displayed in a large, bold, white font. The main content area consists of a list of purchase contracts, each represented by a rectangular box with rounded corners. Each box contains the following information: 'Purchase Contract:', 'From Ticket Date:', and 'Weight:'. To the right of the 'From Ticket Date:' and 'Weight:' fields is a small circular icon with a downward-pointing arrow, which is highlighted with a red circle in the image. The list contains seven items, with the last item partially visible. The background of the app is dark, and the text is primarily white or light gray.

Purchase Contract:	
From Ticket Date:	02/04/2025
Weight:	29.36
Purchase Contract:	
From Ticket Date:	21/02/2025
Weight:	16.10
Purchase Contract:	
From Ticket Date:	07/05/2025
Weight:	28.60
Purchase Contract:	
From Ticket Date:	07/06/2024
Weight:	29.16
Purchase Contract:	
From Ticket Date:	01/07/2024
Weight:	29.26
Purchase Contract:	
From Ticket Date:	22/07/2024
Weight:	28.86
Purchase Contract:	
From Ticket Date:	26/07/2024
Weight:	27.68
Purchase Contract:	

When you tap on **Self. Bill No**, a message will appear asking:

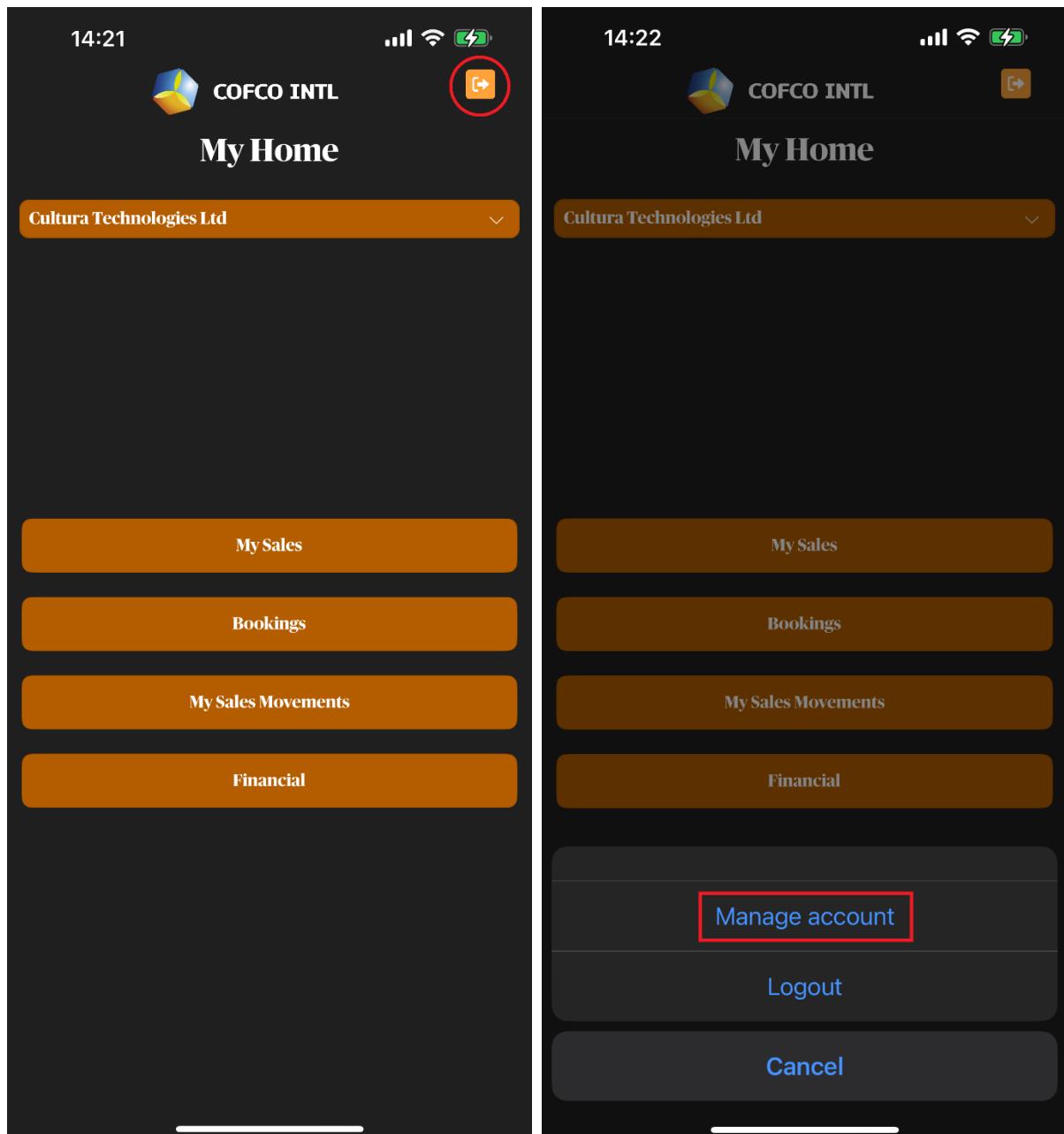
"Do you want to see Financial for this movement?" - Tap **Yes** to proceed and view the financial breakdown.

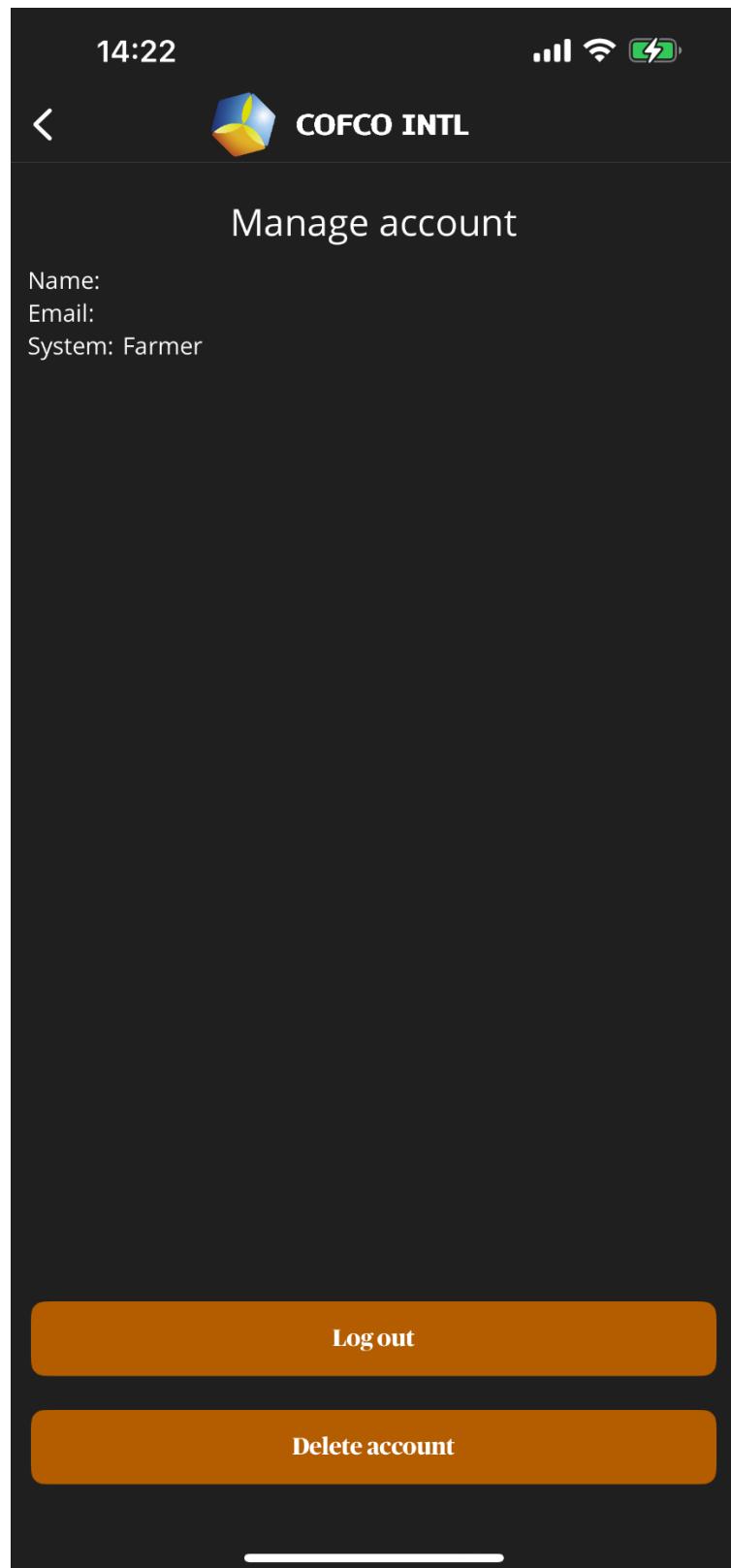


## 10. MANAGING YOUR ACCOUNT

Tap the **menu button** (top right) and choose **Manage account** to:

- View your name and email address
- See your account system (e.g., Farmer & Haulier)
- Log out of your account
- Delete your account (per GDPR 'Right to be Forgotten')





Note: Deletion removes your access to the app. However, you will be able to register for a new account with the same email address in future. For further help, contact your COFCO representative.

## 11. HELP & SUPPORT

If you have trouble accessing your account or using the app:

- Check that your email is registered with COFCO
- Ensure your device has an active internet connection
- Contact your COFCO representative

## 12. FEEDBACK

Thank you for using the COFCO UK Farmer App!

We are always striving to improve our services and as part of that effort, we created a feedback form to collect your ideas and concerns related to the Farmer App. Please [click here](#) to submit your feedback or visit the following link: <https://uk.cofcointernational.com/portal-feedback>